Agenda

• AMCAS Application
  • The AMCAS Process
  • 2019 Dates and Participation
  • The 2019 Application
• Verification
• After Submission
• AMCAS Letter Service
  • The Letter Writer Application
  • Letter Guidelines
• The Advisor Information System (AIS)
  • Access and Reports
• The AAMC Advisor Hub
• Resources
• Q&A
How does AMCAS work?

Application Submitted
- Applicant completes & submits AMCAS application online
- Applicant pays submission fees (or uses valid Fee Assistance Program benefits)

Application Processed
- Applicant arranges for all required official transcripts to be sent to AMCAS
- AMCAS performs verification of coursework and calculates AMCAS GPAs

Application Delivered
- AMCAS distributes verified application to designated med schools
- AMCAS delivers letters to designated med schools as they are received

aamc.org/advisors
Applying to Medical School with AMCAS®

The American Medical College Application Service® (AMCAS®) is the AAMC’s centralized medical school application processing service. Most U.S. medical schools use AMCAS as the primary application method for their first-year entering classes.

AMCAS® Sign In »

For the 2018 AMCAS application -

Sign in to monitor your current application processing and transcript status.

Contact AMCAS®

Monday-Friday, 9 a.m.-7 p.m. ET
Closed Wednesday, 3-5 p.m. ET

amcas@aamc.org
202-828-0600

Connect with AMCAS®

AMCASInfo
@amcasinfo
2019 Application Dates

<table>
<thead>
<tr>
<th>Date*</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>Week of April 16</td>
<td>2019 AMCAS Resources available</td>
</tr>
<tr>
<td>May 2</td>
<td>AMCAS application opens</td>
</tr>
<tr>
<td>May 31</td>
<td>AMCAS application submission begins</td>
</tr>
<tr>
<td>June 29</td>
<td>Initial transmission of application data to medical schools</td>
</tr>
<tr>
<td>August 1</td>
<td>Early Decision Program deadline</td>
</tr>
<tr>
<td>Sept.-Dec.</td>
<td>Application deadlines</td>
</tr>
</tbody>
</table>

May MCAT scores released (6/5, 6/19 and 6/26)

Application Deadlines

- Application must be submitted by 11:59 p.m. ET of the deadline date
- Transcript deadlines: must be received by AMCAS within 14 calendar days of the application deadline date
  - Must be received by August 1 for EDP applicants
- Visit [www.aamc.org/amcasdeadlines](http://www.aamc.org/amcasdeadlines)

*Dates subject to change*
2019 AMCAS Participation

Tentative 2019 Participation

<table>
<thead>
<tr>
<th>Application</th>
<th>150 Schools/Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>All MD granting schools in the United States with the exception of MD programs at Texas public schools</td>
</tr>
<tr>
<td>AMCAS Letters</td>
<td>149 Schools/Programs</td>
</tr>
<tr>
<td>Criminal Background Checks</td>
<td>112 Schools/Programs</td>
</tr>
</tbody>
</table>

2019 AMCAS Cycle Fees:

- $170 processing fee (includes one school designation)
- $39 for each additional school

aamc.org/amcas
The AMCAS Application

• Identifying Information
• Schools Attended
• Biographic Information
• Course Work
• Work/Activities
• Letters of Evaluation
• Medical Schools
• Essay(s)
• Standardized Tests
Accessing the Application

Sign In

AAMC Username

Password

Forgot your password? | Forgot your username?

Sign In

Create AAMC Account

Register for an AAMC account to begin accessing products and services.

Create AAMC Account

Need help?
AAMC Registration

Create Account

1. Personal Information
   Please complete the fields below.

   Email
   Enter Email

   Confirm Email
   Re-Enter Email Address

   First Name
   Enter First Name

   Middle (optional)
   Enter Middle Name

   Last Name
   Enter Last Name

Applicants should only complete registration if they do not have an AAMC ID.
My AAMC Profile

AAMC ID
2143968

Name

Prefix
Mt.

First Name (required)
Arif

Middle Name
Middle Name:

Last Name (required)
Ism

Generational Suffix
Select Suffix

Legal Name

Legal First Name (required)
arif

Legal Middle Name

Local Last Name (required)

Legal Generational Suffix
AMCAS Main Menu
AMCAS Main Menu

Application - Not Submitted to AMCAS

Identifying Information: Incomplete
Schools Attended: Incomplete
Biographic Information: Incomplete
Course Work: Incomplete
Work/Activities: Incomplete
Letters of Evaluation: Incomplete
Medical Schools: Incomplete
Essays: Incomplete
Standardized Tests: Incomplete

View Application Status History

APPLICATION STATUS DEFINITIONS

CURRENT APPLICATION STATUS

Status: Not Submitted to AMCAS
Status Change Date: 02-04-2017
Definition: You have initiated your AMCAS application but your application has not been certified and submitted to AMCAS.
Identifying Information

Legal Name
- Legal Name*
- Preferred Name*
- Alternate Names
- ID Numbers
- Birth & Sex*

Some information is centrally managed by AAMC and cannot be edited on this page. To edit your legal name, preferred name, birth, and sex, go to My AAMC Profile.

Legal Name

Salutation
Select Salutation

Medical schools will send you correspondence, and often prefer salutation and properly cased name (e.g., Mr. John Smith).

First Name*
- Dejanira

Last Name*
- Cruz

Middle Name

Suffix
Select Suffix

Preferred Name
Identifying Information

Birth & Sex

These questions are intended to provide medical schools with information about the many ways in which an applicant could contribute to diversity at their institution.

Sex

- Male
- Female
- Decline to Answer

To edit your Sex, go to My AAMC Profile

What is your current gender identity?

- Male
- Female
- Trans male/Trans man
- Trans female/Trans woman
- Genderqueer/Gender non-conforming
- Different Identity

Please select the set of pronouns you want people to use to refer to you.

Select Pronoun

To edit your Birth information, go to My AAMC Profile
Schools Attended

Edit College

Country *
United States

State *
North Carolina

School *
North Carolina Agricultural and Technical State University

If this name is wrong, please correct it here *
North Carolina Agricultural and Technical State University

City *
Greensboro

Program Type *
Undergraduate

Start Date *
08/2013

End Date *
12/2017

Other Options
- Summer School Only
- Study Abroad Program

Advisor Release

The school-designated advisor(s) have met AMCAS-established requirements and are bound by confidentiality. The information transferred includes your personal/demographic information, work/activity information, credits earned, MCAT scores, GPAs, the names and types of your recommenders, the names of any other schools you have attended, the medical institutions to which you have applied and what action those institutions have taken, and the status of your application with AMCAS. Additionally, if you applied for fee assistance through the AAMC Fee Assistance Program, and in your fee assistance application agreed to release award information to your health professions school, this information will be made available along with your application information.

Do you authorize AMCAS to release your application information to the school-designated advisor(s) at this institution? *
- Yes
Note: One official transcript is required from each U.S., U.S. Territorial, or Canadian post-secondary institution at which you have attempted course work, regardless of whether credit was earned.

If you click Yes, you must have an official transcript sent to AMCAS by the Registrar’s Office of the institution.

If you click No, this means that you are submitting a Transcript Exception Request and does not preclude you from transcript requirements. AMCAS will review your request and notify you if your Transcript Exception is not granted. This may result in delays for processing your application.

Does AMCAS require an official transcript from this school? Generally, a transcript is required. Please review this additional information if you need assistance in determining if a transcript is required.

- Yes
- No
Schools Attended
Biographic Information

Military Service

Have you or are you currently serving in the United States Military? *
- Yes
- No
- Decline to Answer

Please indicate your anticipated military status at the time of enrollment to medical school *
- Active Duty
- Veteran
- US Reserves or National Guard
- Other

Are you eligible for any of the following GI Bills? *
- Yes
- No

☐ Montgomery GI Bill
☐ Post 9/11 GI Bill
☐ Other

Please provide your date of separation *

MM/YYYY
Biographic Information

Edit Parent / Guardian

Please enter the following information about all your parents or guardians.

Name*
Cynthia Williams

Occupation*
Secretary or Administrative Assistant

Living? *
- Yes
- No
- Don't know

Sex *
- Male
- Female
- Decline to Answer

Highest Education Level

Degree *
High School Graduate (high school diploma or e...

Highest Education Level School Location *
United States

State *
Georgia
Course Work

You must enter all of the courses you took at each school. Prior to entering your coursework, you are encouraged to watch some brief tutorials that will guide you through the process of entering your coursework. Click on the links below to learn about the process of entering coursework:

▶ Watch Basic Coursework Tutorial
▶ Watch AP Coursework/Credit Tutorial
▶ Watch Current and Future Coursework Tutorial (where you have not yet earned a grade)
▶ Watch Study Abroad Coursework Tutorial
▶ How to Enter Military Coursework

Please review additional information about coursework in the AMCAS Applicant Guide.

Although an asterisk does not appear next to Transcript Grade and Credit Hours indicating these fields are required, you must complete these fields if the information appears on your official transcript.

In certain cases, it may be appropriate to leave these fields blank. Please review the coursework section of the AMCAS user manual for more information. Failure to include required grades and credit hours may result in application processing delays, missed deadlines, and lost application fees. This message will not display after each course. Clicking Save & Continue acknowledges that you understand the grade and credit hour requirements. Please contact AMCAS Applicant Relations if you have any questions: (202) 628-6800, amcas@aamc.org.
Course Work

Applicants should use a personal copy of their official transcript to complete this section.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Year *</td>
<td>Select Year</td>
</tr>
<tr>
<td>Academic Term *</td>
<td>Select Academic Term</td>
</tr>
<tr>
<td>Year in School *</td>
<td>Select Year In School</td>
</tr>
<tr>
<td>Course Number</td>
<td>Please enter course number</td>
</tr>
<tr>
<td>Course Name *</td>
<td>Please enter course name</td>
</tr>
<tr>
<td>Course Classification *</td>
<td>Select Course Classification</td>
</tr>
<tr>
<td>Credit Hours</td>
<td>Please enter Credit Hours</td>
</tr>
<tr>
<td>Transcript Grade</td>
<td>Please enter Transcript Grade</td>
</tr>
<tr>
<td>Did the course include a lab section? *</td>
<td>Lecture Only, Lab Only, Combined Lecture and Lab</td>
</tr>
</tbody>
</table>

Although an asterisk does not appear next to Transcript Grade and Credit Hours indicating these fields are required, you must complete these fields if the information appears on your official transcript.

In certain cases, it may be appropriate to leave these fields blank. Please review the coursework section of the AMCAS user manual for more information. Failure to include required grades and credit hours may result in application processing delays, missed deadlines, and lost application fees. Please contact AMCAS Applicant Relations if you have any questions: (202) 628-0630 or amcas@aamc.org.
Work/Activities

• Maximum of 15 entries
  Applicants can enter 3 additional date ranges for repeated activities
• Maximum of 3 “Most Meaningful”
Letters of Evaluation

Applicants can submit their application before AMCAS receives their letters.
Medical Schools

Applicants should be sure to select the correct program type and be mindful of program and transcript deadlines.
Essay(s)

Personal Comments Essay

Consider and write your Personal Comments carefully; many admissions committees place significant weight on this section. Make sure you proofread carefully because no changes may be made after you submit your application. What information should I consider including in my personal comments?

What information should I consider including in my personal comments?

Use the space provided to explain why you want to go to medical school. *

I want to be a doctor!
Essay(s)

MD/PhD Essay

Your response will only be forwarded to your designated MD/PhD program(s).

Please state your reasons for wishing to pursue the combined MD/PhD degree.*
Your response will only be forwarded to your designated MD/PhD program(s).

I really want to be a doctor!

Available characters: 2971 of 3000

Significant Research Hours

Please enter your total hours of prior research experience.*

100
Applicants should indicate any future MCAT testing dates.

aamc.org/mcat
## MCAT Scores

### Most Recent Exam

<table>
<thead>
<tr>
<th>Section</th>
<th>Score</th>
<th>Confidence Band</th>
<th>Percentile Rank of Score</th>
<th>Score Profile</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chemical and Physical Foundations of Biological Systems</td>
<td>124</td>
<td>123 - 125</td>
<td>45%</td>
<td>118 - 125 - 132</td>
</tr>
<tr>
<td>Critical Analysis and Reasoning Skills</td>
<td>123</td>
<td>122 - 124</td>
<td>33%</td>
<td>118 - 125 - 132</td>
</tr>
<tr>
<td>Biological and Biochemical Foundations of Living Systems</td>
<td>127</td>
<td>126 - 128</td>
<td>77%</td>
<td>118 - 125 - 132</td>
</tr>
<tr>
<td>Psychological, Social, and Biological Foundations of Behavior</td>
<td>127</td>
<td>126 - 128</td>
<td>75%</td>
<td>118 - 125 - 132</td>
</tr>
<tr>
<td>MCAT Total</td>
<td>501</td>
<td>499 - 503</td>
<td>54%</td>
<td></td>
</tr>
</tbody>
</table>

### Notes

1. Test scores, like other measurements, are not perfectly precise. The confidence bands around test scores mark the ranges in which the test taker's true scores probably lie. The diamond shapes and shading show that the test taker's true scores are more likely to be their reported scores (in the second column) than the other scores in the confidence bands.

2. The percentile ranks of scores are the percentages of test takers who received the same scores or lower scores.

3. For the four sections, non-overlapping confidence bands show a test taker's likely strengths and weaknesses. Overlapping confidence bands suggest that there are not meaningful differences in performance between sections.
MCAT® Scores

Below you will see all MCAT scores that were taken since April 1991. If you have taken the MCAT recently and scores for that MCAT administration do not appear below, note that these scores may be pending for inclusion in your AMCAS application.

Please review your MCAT scores. If you have any questions, please contact MCAT: (202) 828-0690, mcat@aamc.org.

### MCAT® Exam Scores - After January 31, 2015

<table>
<thead>
<tr>
<th>Test Date</th>
<th>Total Score</th>
<th>Confidence Band</th>
<th>Percentile Rank of Score</th>
<th>Chemical and Physical Foundations of Biological Systems</th>
<th>Critical Analysis and Reasoning Skills</th>
<th>Biological and Biochemical Foundations of Living Systems</th>
<th>Psychological, Social and Biological Foundations of Behavior</th>
<th>Percentile Rank Effective Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>View 06/05/2016</td>
<td>482</td>
<td>460 to 484</td>
<td>5 %</td>
<td>120</td>
<td>7 %</td>
<td>118</td>
<td>1 %</td>
<td>122</td>
</tr>
</tbody>
</table>

**Notes:**
- Test scores, like other measurements, are not perfectly precise. The confidence bands that are shown for the Total Scores above mark the ranges in which your true scores probably lie. To obtain the confidence band for each section score, subtract one point from and add one point to the score.
- The percentile ranks are the percentages of test takers who received the same scores or lower scores than you did. The percentile ranks are updated on May 1 every year to reflect the results from previous calendar year(s).
## MCAT Scores

Scores will be listed in reverse chronological order

- Old MCAT scores will now include percentile rank

### MCAT® Exam Scores - Before January 31, 2015

<table>
<thead>
<tr>
<th>Test Date</th>
<th>Total Score</th>
<th>Confidence Band</th>
<th>Percentile Rank of Score</th>
<th>Physical Sciences</th>
<th>Verbal Reasoning</th>
<th>Biological Sciences</th>
<th>Writing Sample</th>
<th>Percentile Rank of Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/23/2013</td>
<td>11</td>
<td>09 to 13</td>
<td>2 %</td>
<td>04</td>
<td>5 %</td>
<td>05</td>
<td>15 %</td>
<td>02</td>
</tr>
</tbody>
</table>

### Notes:

1. Test scores, like other measurements, are not perfectly precise. The confidence bands that are shown for the Total Scores above mark the ranges in which your true scores probably lie. To obtain the confidence band for each section score, subtract one point from and add one point to the score (or, in the case of the Writing Sample, subtract and add one letter).

2. The percentile ranks of scores are the percentages of test takers who received the same scores or lower scores than you did. The percentile ranks are based on tests administered from January 2012 through September 2014.
Last step of application: certify data is accurate, submit, and pay processing fee.
AMCAS Verification Process

Transcripts
- All required official transcripts are required before an application can join the verification queue
- AMCAS accepts PDF eTranscripts from approved senders

Processing
- From date of “Ready to Review” application status, about 6 weeks
- Find processing updates on Twitter (@AMCASinfo) and on the AMCAS application sign in page
AMCAS Verification

# of business days to complete verification

<table>
<thead>
<tr>
<th>Month</th>
<th>2017AY</th>
<th>2018AY</th>
</tr>
</thead>
<tbody>
<tr>
<td>June</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>July</td>
<td>16</td>
<td>19</td>
</tr>
<tr>
<td>Aug</td>
<td>16</td>
<td>9</td>
</tr>
<tr>
<td>Sept</td>
<td>11</td>
<td>3</td>
</tr>
<tr>
<td>Oct</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Nov</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Dec</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Month: June, July, Aug, Sept, Oct, Nov, Dec

Year: 2017AY, 2018AY
Application Reminders

- Criminal Background Checks
- Multiple Accept Data
Criminal Background Checks

- Participating schools have checks run on accepted or waitlisted applicants
- Certiphi Screening, Inc. will notify applicants when the CBC has been initiated
- Applicants have 10 calendar days to review their report
- No additional charge to the applicant for this service

CBC Schedule

<table>
<thead>
<tr>
<th>Application Status</th>
<th>CBC Procured</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accepted, Early Decision Program</td>
<td>Upon Acceptance</td>
</tr>
<tr>
<td>Accepted, Regular</td>
<td>After January 1</td>
</tr>
<tr>
<td>Alternate List</td>
<td>After May 15, by school’s request only</td>
</tr>
</tbody>
</table>
Multiple Accept Data

• Medical schools cannot view the number or names of other schools that an applicant has applied to.

• Medical schools have access to:
  • **Multiple Accept Data** (February)
    Allows medical schools to see other schools to which an applicant they have accepted is also currently holding an acceptance decision.
  • **National Acceptance Report** (April)
    Lists all applicants with a current Acceptance or Matriculated action.

See the Application and Acceptance Protocols for Applicants
AMCAS Tools

- AMCAS Applicant Guide
- Application and Acceptance Protocols
- Video Tutorials
  - youtube.com/AMCASinfo
- Twitter
  - @AMCASinfo

aamc.org/amcas
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  • The Letter Writer Application
  • Letter Guidelines

• The Advisor Information System (AIS)
  • Access and Reports
• The AAMC Advisor Hub
• Resources
• Q&A
Letters of Evaluation

Submission Methods:
- AMCAS Letter Writer Application
- Interfolio
- VirtualEvals (VE)
- Mail

Receive letters electronically, on a rolling basis after an application is verified

www.aamc.org/amcasletters
Letters of Evaluation

Letters of Evaluation Received, 2013AY - 2018AY
AMCAS Letter Writer Application

- Use your AAMC account (or create one) to upload PDFs quickly and securely—for free!

Welcome to the AMCAS Letter Writer Application

-OR-

Register For a New Account

If you do not have an account, click the "Register" button below to proceed.

Register

About the AMCAS Letter Writer Application

The Letter Writer Application enables letter writers to upload PDF documents to AMCAS rather than send letters via the mail. Once the PDF document is uploaded to the Letter Writer Application and after the processing of the AMCAS application the documents are made available to the medical schools designated by the applicant. Please click 'Help' after logging into the Letter Writer Application for instructions on uploading letters, or click HERE for a link to our public site which also contains detailed instructions.

The AAMC has established a centralized set of guidelines for letter writers. Please be sure to review these guidelines at www.aamc.org/amcasletters when writing letters of recommendation for applicants to medical schools.

Need Help?

Watch the Letter Writer Application video tutorial to get started. Send us an e-mail using our online form.

About AAMC User Accounts

All major AAMC applications, such as ALS, AMCAS, MCAT Thx, and the Fee Assistance Program use the same usernames and passwords. If you have used one of these systems please enter that username and password in the boxes to the left. Each user needs a separate AAMC account and you will need to register if you are uploading for an AMCAS applicant as you cannot use your applicant's/student's AAMC ID and password to upload documents.

Note: Medical schools may require your letters to be on official letterhead and include your signature.
AIS Access & Resources

• Visit https://students-residents.aamc.org/advisors/advisor-information-system/

• Get info about gaining access to AIS, report instructions, and other helpful resources
### Advisor Information System (AIS)

- Applicant data from students who have released their information to school-designated advisors
- Statement of Confidentiality

<table>
<thead>
<tr>
<th>Name</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quick Lookup</td>
<td>Search for a single advisee</td>
</tr>
<tr>
<td>Roster of Applicants</td>
<td>Retrieve data for a particular set of AMCAS applicants</td>
</tr>
<tr>
<td>MCAT Roster/Summary</td>
<td>Retrieve individual or aggregate data for a particular set of MCAT examinees</td>
</tr>
<tr>
<td>Designated School</td>
<td>Lists medical schools that your students have applied to, the number who have applied, the number who have been accepted, and the number who have matriculated</td>
</tr>
<tr>
<td>Application Year Statistics</td>
<td>Compare school statistics to national statistics for a given application year</td>
</tr>
<tr>
<td>Trends</td>
<td>Graphs of aggregate data for closed application years</td>
</tr>
</tbody>
</table>
The Advisor Hub

Pre-Health Advisors
As a pre-health advisor, you have a critical role in guiding your students on their individual paths to medical school. The AAMC provides accurate, reliable resources and tools on medical school admission requirements, financial aid, the application process, and more, to support you in providing the best guidance to your students.

aamc.org/advisors
2018 Fee Assistance Program

The AAMC believes that the cost of applying to medical school should not be a barrier to those who are interested in becoming physicians.

Fee Assistance program benefits are not retroactive! Please encourage advisees to apply well before they register for MCAT or submit their AMCAS application.

aamc.org/fap
Fee Assistance Program

• Benefits:
  • Awardees can use benefits for up to two calendar years

<table>
<thead>
<tr>
<th>If application is approved:</th>
<th>Benefits expire:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan. 1 – Dec. 31, 2018</td>
<td>December 31, 2019</td>
</tr>
<tr>
<td>Jan. 1 – Dec. 31, 2019</td>
<td>December 31, 2020</td>
</tr>
</tbody>
</table>

• Eligibility:
  • Please see website

aamc.org/fap
Fee Assistance Program

- Website resources to direct your advisees to:
  - What You Need to Apply
  - Application Guide
  - Fee Assistance Program FAQ’s

fap@aamc.org
202-828-0600
M – F, 9 am – 7 pm (EST)
@AAMCPreMed

aamc.org/fap
Advisor Support

Advisor support for all pre-med AAMC programs and services will be accessible via one phone number and email address.

AAMC Advisor Support
202-828-0950
advisors@aamc.org
AAMC Pre-Med
Join the social conversation—
facebook.com/AAMCPreMed
@AAMCPreMed
Monthly e-newsletter for applicants and helpful web content.

students-residents.aamc.org/navigator
Anatomy of an Applicant

Medical schools consider more than your grades and scores. There are 15 Core Competencies, including teamwork and capacity for improvement, that demonstrate your preparedness for medical school. To show how successful applicants have demonstrated these competencies in many different ways, we interviewed real medical students, their pre-health advisors, and the admission officers who accepted them.

The Core Competencies for Entering Medical Students

Successful medical school applicants are able to demonstrate skills, knowledge, and abilities in these areas.

Real Stories Demonstrating Core Competencies

We interviewed medical students, their pre-health advisors, and the admissions officers who accepted them to learn how they demonstrated the Core Competencies for Entering Medical Students...

Self-Assessment Guide

Anatomy of an Applicant resources and self-assessment guide for medical school applicants

Participate in Anatomy of An Applicant

aamc.org/competencies
Access Code Management Tool (ACMT)

ACMT allows advisors to easily distribute, manage and keep track of your access codes in a “Code Bank.”
Questions?

Contact Us
amcas@aamc.org
202-828-0600@amcasinfo