Skit One: Bad Doctor

Patient is sitting in the exam room and Doctor enters, looking at his/her phone. Doctor does not make eye contact with the patient or shake hands. Doctor continues to look at the phone for a moment before speaking.

**Doctor:** (not looking at Patient or sitting down) What brings you in today?

**Patient:** I'm back because that prescription you gave me 10 days ago didn’t do anything. I’m still sick.

**Doctor:** (finally looking up) What did I say you had?

**Patient:** (annoyed) I don’t think you explained.

**Doctor:** (opens Patient’s chart) My handwriting is terrible! Looks like bronchitis… so I’ll just write you another prescription. (Quickly writes a prescription and hands it to Patient.)

**Patient:** (concerned) What does this say?

**Doctor:** (glancing at phone again) The pharmacist can answer any of your questions.

**Patient:** Is this even something different than what I got last week? And how much does it cost?

**Doctor:** (sighs loudly and looks at chart again) Okay, let’s go with something else since this didn’t work for you last time.

**Patient:** Isn’t that what I said? Would you mind if I tell you about my symptoms again?

(Doctor reluctantly sits down next to Patient and puts the phone away, really looking at Patient for the first time.)

END SCENE

Skit Two: Bad Patient

Patient is slouching in the exam room, texting, when Doctor enters. Patient does not look up from his/her phone. Doctor sits down next to Patient.

**Doctor:** (friendly) Hello again, Alex. How are you?

**Patient:** Not great.

**Doctor:** I see you’re back because that prescription didn’t take care of your symptoms?

**Patient:** Right. (Coughs hard and doesn’t cover mouth)

**Doctor:** (concerned) So that cough hasn’t gotten any better?

**Patient:** The cough is mostly gone. (Coughs again harder)

**Doctor:** When did you finish your medication?

**Patient:** After 3 days. I felt better but now it’s back.

**Doctor:** I see. Part of the issue may be that you didn’t finish your medication, which you were supposed to take for 10 days.

**Patient:** (getting impatient and looking at phone) Yeah, yeah. What can I do now?

**Doctor:** Do you still have the leftover pills that you didn’t finish?

**Patient:** (annoyed) I don’t know! Can I get something stronger?

**Doctor:** I’ll explain our options, but would you mind putting the phone away?

(Patient reluctantly puts the phone away and sits up to listen.)

END SCENE